



Nomad Privacy Policy

At Nomad Veterinary Services, we are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy explains how we collect, use, store, and protect your information when you visit or use our services. By providing us with your personal information or engaging with our services, you consent to the practices outlined in this policy.

1. Information We Collect

We collect personal information necessary to provide veterinary care and services to you and your animal(s). The types of personal information we may collect include:

- **Personal Information:** Name, address, phone number, email address, date of birth, and other contact details.
- **Patient Information:** Details about your animals such as name, breed, age, medical history, treatments, and other relevant health information.
- **Payment Information:** Credit card or other payment details for billing purposes.
- **Health Information:** Medical history, prescriptions, and any other health-related information that is necessary for treating your animal(s).

2. How We Use Your Information

We use your personal and animal information for the following purposes:

- To provide veterinary care and services to you and your animal(s).
- To communicate with you regarding appointments, treatment plans, and follow-up care.
- To process payments for services rendered.



- To send you important updates or notifications about your animal's health or our practice (e.g., vaccination reminders, appointment reminders).
- To comply with legal or regulatory requirements.
- To improve our services and overall customer experience.

3. Sharing Your Information

We do not share your personal information with third parties except in the following situations:

- **With your consent:** We may share your information with third-party organizations or individuals (e.g., specialists, emergency clinics) when required to provide medical care to your animal or when you have explicitly authorized us to do so.
- **Service Providers:** We may share information with trusted third-party service providers who assist us in the delivery of our services, such as payment processors or IT service providers. These service providers are contractually obligated to protect your data.
- **Legal Requirements:** We may disclose your information if required by law or to comply with a legal process, such as a court order, or to protect our legal rights or the safety of others.

4. Data Security

We take the security of your personal information seriously and implement a variety of physical, administrative, and technical safeguards to protect your data from unauthorized access, disclosure, alteration, or destruction. These safeguards include:

- Secure storage of your information (both physical and electronic).
- Limited access to your personal information to authorized personnel only.
- Regular reviews of our data protection practices and policies.



However, please note that no method of data transmission or storage is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

5. Your Rights and Choices

You have the right to:

- **Access Your Information:** You can request a copy of the personal information we hold about you and your animal(s).
- **Correct or Update Your Information:** If your personal information changes or if you believe the information we hold is incorrect, please let us know, and we will update it.
- **Request Deletion:** You can request that we delete your personal information, subject to legal or contractual obligations that may require us to retain certain information.
- **Withdraw Consent:** If you have given us consent to process your personal information, you can withdraw your consent at any time, although this may affect our ability to provide services to you.

To exercise any of these rights, please contact us using the contact details provided below.

6. Retention of Data

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. Once your information is no longer needed, we will take steps to ensure it is securely disposed of or anonymized.



7. Third-Party Websites and Services

Our website may contain links to third-party websites. This Privacy Policy applies only to information collected by Nomad Veterinary Services and does not cover any third-party websites or services. We encourage you to review the privacy policies of any third-party sites before sharing any personal information with them.

8. Children's Privacy

We do not knowingly collect or solicit personal information from individuals under the age of 16. If we learn that we have inadvertently collected personal information from a child under 16, we will take steps to delete such information from our records.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal obligations. When we make updates, we will revise the "Effective Date" at the top of the policy. We encourage you to review this policy periodically to stay informed about how we are protecting your information.

10. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, or if you wish to exercise any of your rights, please contact us at:

Nomad Veterinary Services

Box 585, Delburne AB.

Phone: 403-588-0220

Email: Nomadvetservices@gmail.com

Website: Nomadvetservices.com